Services are presented in a way that customers can find them easily... not based on how delivery teams are organised

•	lelp	Portal		
U Swiss Re	Interprise	eronal		
News & Services	Services		ent	Local benefits and pensions
Search for services	Q	Personal data and photos	>	
ContactOne home	0	Employment and working	>	Child care and allowances
Me and my employment	>	conditions		Retirement plans
lalogue		Working time and	>	Public transport contributions
My workplace	>	absences		Dry cleaning
Managing my team	>	My career	>	Accident and health benefits
Meetings and events	>	Compensation	>	Accident and health benefits
Locations and buildings	>	Global benefits	>	Savings accounts
ountes				Mortgages
D Travel and mobility		Local benefits and pensions	>	Other local benefits
I Search IT infrastructure	>			
Request support		Working abroad	>	
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